

Injury Management and Safety 2018

Ensuring the safety and quick recovery of injured personnel through detailed Return-to-Work strategies, monitoring, communication, early identification and prevention of injuries and injury potential

Melbourne Convention and Exhibition
Centre, Australia

28th & 29th May 2018

Corporate Member of:
Safety Institute of Australia (SIA)



Mini Workshop:

Key Factors for Success in the Implementation of Good Work Design (a Participative Ergonomics Process)

Workshop Leader:

Sara Pazell
Managing Director and Principal Consultant
Viva! Health at Work

Benefits of Attending:

- **Evaluating** injured personnel to reduce the Return-to-Work lifecycle
- **Managing** a graduating Return-to-Work programme
- **Leveraging** technology and data analysis to improve injury identification and management
- **Devising** preventative strategies to reduce workplace injury rates
- **Employing** tactics to manage workplace and non-workplace injuries
- **Maximising** your knowledge on legal and compliance issues around injury management
- **Optimising** your deployment strategy when repositioning recovering employees
- **Dissecting** injury challenges faced by all, including manual handling, maintenance, and manufacturing
- **Investigating** injury incidences to determine the root cause and responsibility

Testimonials from Attendees for Other Health and Safety Events:

Having practical company examples made it such an enjoyable event.
Incitec Pivot

Presenters gave good case studies with real examples.
Nufarm

Good content and relevant topics.
Citipower / Powercor

Varied and interesting speakers.
United Energy & Multinet Gas

Organisation and communication was excellent. A good cross section of speakers, loved the fact that we can learn a lot from other industries.
Monash Health

The past cannot be
changed. **The future is
yet in your power.**

While we accept that injuries in the workplace happen and we must be prepared to act immediately, it is even better if we are prepared to prevent it entirely.

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2018 Guest Speakers Include:

Wayne Richards
General Manager Quality, Safety and Environment
Transdev

Nicole Everingham
General Manager, Health & Safety
Hoyts Entertainment

Melanie McGaw
Director, Organisational Safety and Wellbeing
Department of Education

Damien Smith
Senior Safety Advisor (Commissioning)
LNG Industry

Darren Chapman
General Manager – HSES
Southern Ports

Lorraine Henley
Health, Hygiene & Wellbeing Team Lead
Inpex

Marian Merrigan
National Health and Wellbeing Manager
Linfox

Catherine Duncan
Senior Injury Management Advisor
LNG Industry

Debra Brown
Safety Lead – Victoria
Nufarm

Nan Austin
Health and Safety Manager
University of Waikato (New Zealand)

Michelle Millard-Smith
National WHA Manager – Freight
Qantas

Becky Lloyd
Injury Management and Employee Relations Specialist
Pacific Aluminium

Chris Newman
Workplace Safety & Wellness Manager
Wyndham Vacation Resorts Asia Pacific

Jenni Vaughan-Floyd
National Safety and Wellness Manager
Cochlear

Booking Line:

Serena Pereira

Tel: +61 292 38 7123

Email: SerenaB@marcusevansau.com

0815 Registration and Coffee

0845 Opening and Welcome Remarks from Chair

0855 Meet & Greet:

In this five-minute session, delegates are encouraged to get to know their peers and exchange business cards.

0900 Safety and Culture: Overcoming Injury Level Plateaus by Developing Sustainable Safety Cultures and Programmes

- Working around injury level reduction 'dead-ends' through culture and leadership
- Determining effective safety culture and training strategies
- Devising innovative communication strategies to improve corporate safety culture amongst employees
- Ensuring contact with remote employees to maintain engagement levels and discussion

Wayne Richards General Manager Quality, Safety and Environment
Transdev

0945 Leading Your Team through a Successful Injury Management Process

- Developing a safety-led model and how to ensure your team leaders apply this in their routine
- Implementing changes in the workplace to reduce injury frequency
- Improving safety engagement and discussion in the office to transform new changes into culture

Michelle Millard-Smith National WHA Manager – Freight
Qantas

1030 Morning Coffee and Networking Break

1100 Injury Classification vs. Compensability: Why Classification is Not an Indicator of Potential Claims Costs or Length of Claim / Case?

- Why confusing the value of these can lead to greater claims costs at a later date
- Identifying high-cost cases from the start, instead of 2 or 3 years down the road
- The strongest parts of a safety investigation that can benefit a company if the claim progresses to mediation / court further down the track
- Exploring the value of an 'in-depth' investigation and determining at what point is an 'in-depth' investigation needed
- What skills and experience are needed within a Project HSE Team to enable the identification of these cases that require a more 'in-depth' investigation?

Damien Smith Senior Safety Advisor (Commissioning)
Catherine Duncan Senior Injury Management Advisor
LNG Industry

1145 Ensuring that Contact with Employees are Recorded and Monitored to Reduce Return-to-Work Time

- Working with external parties to ensure the employee is fit for duty
- Coordinating with different divisions to ensure the management of injured personnel is standardised across the company
- Using indicators and markings to determine if recovery is on track
- When face-to-face contact isn't a possibility: How do you ensure that the employee remains engaged?

Lorraine Henley Health, Hygiene & Wellbeing Team Lead
Inpex

1230 Networking Luncheon

1330 Claims Disputes and Court Documentation Preparations and Processes

- Managing a claims dispute: What do you need to consider?
- Maximising your injury investigation findings to produce documentation for external parties
- Communicating with external parties and conveying investigation findings
- Preparing good case notes for court and future reference
- Processing information and data to monitor and qualify incidents

Nicole Everingham General Manager, Health & Safety
Hoyts Entertainment



MINI-WORKSHOP

1415 Key Factors for Success in the Implementation of Good Work Design (A Participative Ergonomics Process)

- Framework of a PE Process: Case studies - office well-being and heavy industry
- Biomechanics and biotensegrity: An overview of injury causation
- Other contributing factors
- Decision-making in support of task (re)design:
- Organisational systems: Support for good work design: Project versus programme
- A capability model for good work design
- Action, implementation, and continuous improvement throughout the supply chain

Sara Pazell Managing Director and Principal Consultant
Viva! Health at Work

*** The Afternoon Coffee and Networking Break is scheduled for 3.00-3.30pm*

1700 Closing Remarks by the Chair and End of Day One

Corporate Membership (Silver Member):



The **Safety Institute of Australia** is the national association for the health and safety profession. Our vision is for safe and healthy workers in productive workplaces, and we pursue this vision by working to build the skills, knowledge and capability of the health and safety profession, and being a voice for that profession.

Our members are people who work at all levels within Australian companies in a variety of health and safety roles, from those who work at the shop floor level to implement safe and healthy work practices, right through the company to senior executive heads of health safety and environment.

About Your Workshop Trainer:

Sara Pazell is a human-centred design consultant, specialising in human factors and ergonomics. These methods achieve productivity, wellness, and safety in the workplace. Sara is completing her PhD thesis in human-centred design with the University of Queensland and she is a certified professional ergonomist. Sara provides sessional lectures at the University of the Sunshine Coast and Queensland University of Technology also. Her background includes health and exercise sciences and business education and qualifications.

Why You Cannot Miss this Event:

Workplace related injuries cost the Australian economy an estimated \$60.6 billion each year, however, the economic cost could be mitigated if workers receive early intervention, which covers treatment and rehabilitation, after suffering a physical or psychological injury – they will also experience improved health and Return-to-Work outcomes.

marcus evans Injury Management and Safety 2018 will discuss key issues for injury managers including managing employee well-being, what to do in the event of an incident, Return-to-Work strategies, reducing absenteeism levels, managing workplace culture towards injured employees, preparing strategies that deal with physical and emotional injury, and more.

This is a cannot-miss event for both office-based and heavy industry employees, like manual handling and maintenance, for the latest strategies and solutions to reducing injury in the workplace!

Booking Line:

Serena Pereira

Tel: +61 292 38 7123

Email: SerenaB@marcusevansau.com

- 0815 Registration and Coffee
- 0845 Opening and Welcome Remarks from Chair
- 0900 **Applying Return-to-Work Process for Non-Work Related Injured Personnel: Anticipating Differences between the Processes**
 - Is treatment the same for a work and non-work injury: What are some of the different variables to expect?
 - Understanding the company's role in recovery and determining where the accountability ends
 - Exploring potential differences in the claims processes and anticipating curveballs that might derail the recovery process from the expected path

Darren Chapman General Manager – HSES
Southern Ports
- 0945 **Implementing New IT and Reporting Systems to Support Your Injury Management Framework**
 - An overview of the Department of Education and Training Queensland's injury management framework
 - Working with WorkCover to reduce Return-to-Work times and assist employees in recovery
 - Installing new IT solutions to improve injury monitoring and management
 - Integrating new reporting systems and boosting accountability

Melanie McGaw Director, Organisational Safety and Wellbeing
Department of Education
- 1030 Morning Coffee and Networking Break
- 1100 **Temporary and Permanent Alternate Duties: Setting Your Employees and Organisation Up for Success**
 - Working with a worker's limit: What is too little or too much?
 - Retraining staff returning to work: Employing the right procedures to ensure both parties are catered for after an injury
 - Training staff and management to effectively communicate and assist injured personnel

Becky Lloyd Injury Management and Employee Relations Specialist
Pacific Aluminium
- 1145 **How Should You Respond if an Injury Triggers a Mental Health Issue?**
 - Identifying the early symptoms of mental illness that has resulted from a former injury
 - Organising your reactions based on priority and effectiveness to remediate the situation promptly
 - Managing communication between the injured party and your other employees to ensure that maximum support is provided
 - Putting in place the right follow up practices to eliminate the potential for relapse

Marian Merrigan National Health and Wellbeing Manager
Linfox
- 1230 Networking Luncheon
- 1330 **Injury Management and Mental Health: Engaging with Injured Personnel to Prevent the Emergence of Secondary Health Issues**
 - Implementing effective Return-to-Work policies that would enable an injured worker to continue contributing to the company
 - Ensuring communication between the company and injured party remains regular and reliable to prevent employee alienation
 - Rectifying situations whereby communication has been infrequent and the injured party feels removed from the workplace
 - Applying reasonable management action in the case of a mental health related incident
 - An overview of mental health and compensation claims: What do claims cover under mental health?

Debra Brown Safety Lead –Victoria
Nufarm

- 1415 **Minimising Injury Potential with Low-Control, High-Risk Employees**
 - What is low-control, high risk?
 - Identifying common injury types amongst this employee group
 - Applying an evidence-based approach for injury management
 - Outlining the costs and benefits of early intervention to reduce claim costs

Nan Austin Health and Safety Manager
University of Waikato (New Zealand)
- 1500 Afternoon Coffee and Networking Break
- 1530 **Preventative Solutions to Reducing Injury amongst an Ageing Workforce**
 - Collaborating with different partners to promote safer, healthier workplaces
 - Incorporating ageing workforce requirements into your early intervention programme
 - Managing wellness programmes to maximise engagement and achieve optimal output
 - Discussing injury recovery challenges when managing an ageing workforce

Jenni Vaughan-Floyd National Safety and Wellness Manager
Cochlear
- 1615 **Devising an Integrative Framework to Foster Employee Wellbeing and Prevent Injury**
 - Creating the vision for true integration between safety and wellbeing
 - The Journey: From planning to implementation
 - Reality check: The challenges, the risks and the payoff
 - Why taking this approach works and how it can support your injury prevention strategies

Chris Newman Workplace Safety & Wellness Manager
Wyndham Vacation Resorts Asia Pacific
- 1700 Closing Remarks by the Chair
- 1710 End of Day Two and Close of the Conference

Who Should Attend:

Directors, GMs, Heads, Managers, Leads, Advisors, Specialists, Supervisors, Superintendents, Coordinators of:

- | | |
|---|--|
| <ul style="list-style-type: none"> • Injury Management • HSE / WHS / OSH / Safety / HSSSE / HSSEQ • Return-to-Work • Wellness / Wellbeing • Workers Compensation / Injury Claims • Human Factors / Ergonomics • Human Performance • Psychologists | <ul style="list-style-type: none"> • Health, Safety and Wellbeing • Zero Harm • Safety Training • Operation • Risk and Compliance • Engineering • Site Emergency • Mental Health Consultants and Experts |
|---|--|

From the following industries:

- | | |
|---|---|
| <ul style="list-style-type: none"> • Aviation • Rail • Maritime • Transport and Storage • Manufacturing • Mining and Quarries • Oil and Gas • Food and Beverages • Logistics and Supply Chain • Construction and Infrastructure | <ul style="list-style-type: none"> • Utilities • Heavy Machinery • Pulp and Paper • Healthcare and Pharmaceutical • Service Providers • Government, Police and Defence • Banking and Insurance |
|---|---|

Any other relevant industry

Business Development Opportunities:

Does your company have services, solutions or technologies that the conference delegates would benefit from knowing about?

If so, you can find out more about the exhibiting, networking and branding opportunities available by contacting:

Serena Pereira, Media & PR Coordinator, **marcus evans** Malaysia.
Tel: +61 292 38 7123, E-Mail: SerenaB@marcusevansau.com

marcus evans would like to thank everyone who has helped with the research and organisation of this event, particularly the speakers and their staff for their support and commitment.